

Concord CA Wrap Up

Common opportunities:

1. Add new images to the site
2. Add videos to the site
3. Add online forms – determine which 5 forms will be submitted for CP to convert into online forms. Other forms should be gathered & brought to training in January.
4. Flesh out the usability for Concord Connect.

3rd Party Solutions – identify which will be iframes and which will be redirects or links out.

1. NeoGov+ (HR)
2. ActiveNet (Parks)+
3. Team Sideline (Parks)
4. Smart911 (Police)
5. Medallion (Police)*
6. Open Counter+/Accela (ED)*
7. Accela – agendas (Planning)
8. Concord Connect/PublicStuff (Building)
9. Public Purchasing+ – bids (Engineering)
10. 3rd party calculator (Public Works)*
11. OnBase – agendas, streaming (City Clerk)
12. Granicus (Boards & Commission agendas)

+ = redirects? * = not currently in use

What are you using Accela for? Land management – permits for CED, Planning/Bldg/Engineering. Concord Connect/Public Stuff. (wishes to use the citizen access portal for permits online)

What are you planning to use OnBase for? Council agendas & official retention document management. Highland OnBase streaming. Citizen portal for official document research.

Find out what depts. own what pages/services.

Determine what events will be added to the City site, and who will be responsible for them

Create a list of databases so we can start the conversation about how to integrate them (will they need to move to a sql server?)

Training

3 days onsite, 2 days refresher. How many people and with what permissions? Send permissions sheet. Make sure they have the best practices sheet. Send ppt